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* **IN THE HIGH COURT OF DELHI AT NEW DELHI**

+ W.P.(C) 2670/2026 with CM APPL. 13000/2026, CM APPL. 13001/2026 and CM APPL. 13002/2026

SAVITRI DEVI

.....Petitioner

Through: Mr. Tarveen Singh Nanda, Advocate
(DHCLSC) along with son of the
petitioner in person.

versus

GOVT OF NCT OF DELHI & ORS.

.....Respondents

Through: Ms. Rachita Garg, Advocate for R-1/
GNCTD.
Mr. Anirudh Dusaj, Advocate for R-
2.
Mr. Anupam Varma and Mr. Aditya
Gupta, Advocate for R-3.
Ms. Pratima N. Lakra, CGSC with
Mr. Shailendra Kumar Mishra and
Mr. Abhishek Sharma, Advocates for
R-4.

CORAM:

HON'BLE MR. JUSTICE AMIT BANSAL

ORDER

25.02.2026

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1. The present writ petition has been filed *inter alia* seeking adjudication of the grievance raised by the petitioner through the Consumer Grievance Redressal Forum ('CGRF').
2. Mr. Anupam Varma, counsel appearing on behalf of the respondent no.3/BSES Rajdhani Power Limited ('BRPL') submits that the appropriate remedy of the petitioner would be to approach the CGRF.



2.1 Mr. Varma further submits that the petitioner has not approached the CGRF in the prescribed format and that is why, CGRF has not taken cognizance of the petitioner's complaint.

3. Accordingly, the present writ petition is disposed of while giving liberty to the petitioner to file a complaint to the CGRF-BRPL in respect of the petitioner's grievance.

4. Consequently, all pending applications stand disposed of.

AMIT BANSAL, J

FEBRUARY 25, 2026

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