



IN THE HIGH COURT OF PUNJAB AND HARYANA
AT CHANDIGARH

143

CWP-6830-2026

Date of Decision: 23.03.2026

KANAV GOEL

...Petitioner

Vs.

DIRECTORATE GENERAL OF CIVIL AVIATION (DGCA)
THROUGH ITS DIRECTOR GENERAL & ANOTHER

...Respondents

CORAM:- HON'BLE MR. JUSTICE JAGMOHAN BANSAL

Present:- Mr. Vijayveer Singh, Advocate and
Mr. Paramveer Singh, Advocate for petitioner

Mr. Dheeraj Jain, Senior Panel Counsel with
Ms. Gurneet Sagoo, Central Government Counsel
for respondent No.1

JAGMOHAN BANSAL, J. (ORAL)

1. The petitioner through instant petition under Article 226 of the Constitution of India is seeking direction to respondent to decide their representation/complaint dated 17.07.2025 in a time bound manner.

2. On 09.03.2026, the following order was passed by this Court:

“Counsel for the petitioner states that despite acceptance of a request for a wheelchair, as is evident from communication, dated 23.06.2025, Annexure P-3, received from Inter-Globe Aviation Limited (IndiGo)-respondent No.2, the facility was not provided to petitioner’s 80 year old mother, who was travelling from Delhi to Atlanta. He states that petitioner has submitted representation, dated 17.07.2025, Annexure

P-1, to Directorate General of Civil Aviation, which is not being decided.

Advance copy of the petition has been served upon the counsel for respondent No.1-UIO.

Ms. Gurneet Sagoo, Advocate, Central Government Counsel, UIO, who is assisting Mr. Dheeraj Jain, Senior Advocate, Senior Panel Counsel, UIO (appeared through V.C.), requests for short accommodation to get instructions.

List on 23.03.2026.”

3. The petitioner is not claiming compensation, however, wants that appropriate action should be taken against respondent No.2 for negligence.

4. Learned counsel for the respondent submits that competent authority would consider petitioner’s grievance and address the same within two months from today.

5. The petition stands disposed of with a direction to respondent No.1 to look into the matter and address petitioner’s grievance.

(JAGMOHAN BANSAL)
JUDGE

March 23, 2026
SDK

Whether Speaking/reasoned	Yes/No
Whether Reportable	Yes/No