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Arbitration Original Petition (Com.Div.) No.697 of 2025

IN THE HIGH COURT OF JUDICATURE AT MADRAS

DATED: 05.01.2026

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THE HONOURABLE MR.JUSTICE N.ANAND VENKATESH

Arbitration Original Petition (Com.Div.) No.697 of 2025

M/s. Shriram Finance Limited,
(Formerly known as M/s.Shriram Transport
Finance Company Limited),
represented by its Authorised Signatory
Mr.S.Vinoth Kumar,
No.26, First Floor, Kundammar Street,
Ammoor Road, Sri Balaji Building,
Walajapet, Ranipet District 632 513.
Vs.

.... Petitioner

1.Ravindra Nagnath Chandanshive
2.Balika Ravindr Chandanshive

.... Respondents

Arbitration Original Petition (Com.Div.) filed under Section 11(6)
of the Arbitration and Conciliation Act, 1996, praying to appoint an
Arbitrator to decide the disputes and difference between the petitioner
and respondents in terms of Loan Agreement dated 23.02.2024.

For Petitioner : Mr.P.H. Vinodh Pandiyan

For Respondents : No appearance



ORDER

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This petition has been filed under Section 11 of the Arbitration and Conciliation Act, 1996 [for brevity 'the Act'] for appointment of an Arbitrator to decide the dispute and differences between the petitioner and the respondents in terms of the Loan Agreement dated 23.02.2024.

2. The petitioner extended financial facilities to the respondents for purchase of a vehicle under the loan agreement dated 23.02.2024. The 1st respondent is the borrower, 2nd respondent is the co-borrower. Since the respondents committed default, termination notice dated 12.03.2025 was issued and as on 07.03.2025, a sum of Rs.3,25,861.19 is due and payable.

3. The trigger notice dated 12.03.2025 was issued to respondents and in spite of receipt of the same, there was no response from respondents. It is under these circumstances, the present petition came to be filed before this Court.

4. When the matter came up for hearing on 13.11.2025, this Court passed the following order:

This petition has been filed under Section 11 (5) of the Arbitration and Conciliation Act, 1996 [hereinafter referred to as



'the Act'] to resolve the disputes and differences that arose between the petitioner and respondents in terms of Loan Agreement dated 23.02.2024.

2. The agreement provides for referring the dispute for Arbitration under Article 10 and the same is extracted hereunder:-

***“ARTICLE 10 : ARBITRATION
GOVERNING LAW, DISPUTE RESOLUTION AND
JURISDICTION : (Art 10 existing agreement)***

1. *This Agreement shall be governed by and construed in accordance with the laws of India.*
2. *Any and all dispute(s), difference(s) and/or claim(s) arising out or touching upon this Agreement or in relating to this Agreement, whether during its subsistence or thereafter, shall be referred to the Arbitration by a Sole Arbitrator to be appointed by any one of the below mentioned 'arbitral institution' in accordance with the provisions of the Arbitration and Conciliation Act, 1996 or any statutory amendments thereof from time to time.*
 - a) *Council for National and International Commercial Arbitration (CNICA) currently having its office at Unit No.208, 2nd Floor, Beta Wing, Raheja Towers, Nos.113-134, Anna Salai, Chennai – 600 002, or*
 - b) *Southern India Chamber of Commerce and Industry (SICCI), currently having its Office at Indian Chamber Buildings, P.B.No.1208, Esplanade, Chennai – 600 108, or*
 - c) *Kovise Foundation Conflict Resolution International (KRCRI), currently having its Office at G-2, Plot No.108, Majestic Colony, Valasarawakkam, Chennai-600 087, or*



- d) *Any arbitral institution designated under the provision of the Arbitration and Conciliation Act, 1996 (the act) or any panel of arbitrators maintained under the provisions of the act.*

The entire arbitral proceedings shall be conducted by the Arbitrator in the manner he/she considers appropriate, and the award rendered by the Arbitrator shall be final and binding on all the parties to this agreement. The arbitral institution shall provide administrative assistance to the Arbitrator to facilitate the conduct of the arbitral proceedings, if he/she chooses to avail such assistance from the institution.

3. *The Arbitrator shall be entitled to, at his/her discretion conduct the proceedings in-person and/or through exchange of mail, email and/or any other mode of electronic communication including video conferencing (VC) online, virtual hearing etc., using an external application or platform, if necessary. The parties to the arbitration proceedings shall be bound by the decision of the arbitrator in this regard.*
4. *The parties hereby consent to have the arbitral proceeding conducted by a written pleading, documents, written submissions and/or any other electronic mode of communication-based arbitration as may be determined by the arbitrator.*
5. *The parties herein agree not to insist on in-person and/or oral hearing except in certain exceptional circumstances as the Arbitrator may deem fit.*
6. *The parties herein agree that the venue and seat of the arbitration proceedings shall be usually at Chennai or in exceptional circumstances any other place as deemed fit by the Arbitrator.*
7. *The language of arbitral proceedings shall be English.*
8. *The parties herein agree that in the event of death of the Arbitrator to whom the matter has been originally referred or the Arbitrator being unable or unwilling to act as arbitrator for any reason whatsoever, the arbitral institution shall substitute another person as*



it may deem fit to act as Arbitrator, who shall proceed with the reference from the stage, at which it was left by his/her predecessor.

9. *The arbitrator so appointed shall have the power to pass an award on the secured asset or any other security or interest created between the parties and also to pass interim orders/directions as may be appropriate to protect the interest of the parties pending adjudication of the claim and /or resolution of the disputes.*

10. *Parties also consent to the following :*

a) *to send a copy of the award through post/courier or a scanned image or such an award to the parties through mail/email or any other electronic mode through such institution which shall be considered as signed copy for the purposes of the Act.*

b) *if the award is not made or could not be made within 12 months from the date of completion of pleadings by the arbitrator for any reason whatsoever, the parties hereby consent for an extension of time for another six months.*

11. *In respect of the arbitral proceedings, all notices, processes and communications in that regard to all the parties shall be through post/courier and/or mail/email and/or any other electronic mode of communication, as may be determined by the arbitrator and if resorted to, shall be a valid service of notices, processes and communications on the parties. Any notice, process and communications issued to the counsel or representative representing the parties to the arbitration proceeding shall be deemed and valid service on the parties.*

12. *The post/courier and/or mail/email and/or any other electronic mode of address provided by the Borrower(s)/Guarantor(s) to the lender under the agreement or any other document executed by the Borrower(s)/Guarantor(s) with the lender/company shall be deemed to be an active postal/mail/email and/or any other electronic mode of address and any service effectuated upon such postal/mail/email and/or any other electronic mode of address shall be*



deemed to be completed. Any change or other discrepancies in the postal/mail/email and/or any other electronic mode of address provided above, shall be informed to the lender/company promptly.

13. *All communications shall be considered to have been received by the parties within seven days from the time of sending the communication. In case, if after expiry of seven days from the date of communication, there lies no response from the parties, it shall be the discretion of the Arbitrator to proceed with the arbitration proceeding and/or render the award as the case may be in their absence.*

14. *It shall be the responsibility of the parties to maintain sufficient space in the email account and/or in any other mode of electronic account(s) and also to have supporting applications/software in their computer/mobile/any other electronic device or accessories and infrastructure required to access the electronic documents sent to them and also to enable the arbitrator to conduct the arbitration proceeding through VC, online, virtual hearing etc.,*

15. *Unless otherwise directed by the Arbitrator, the existence or subsistence of a dispute or the commencement of arbitral proceedings under this clause shall not in any manner prevent or postpone the performance of any obligations of any party which do not form part of the dispute.”*

3. The trigger notice under Section 21 of the Act was issued on 12.03.2025 and the same has also been received by the respondent. Since there was no response, the present petition has been filed before this Court.

4. Notice to the respondents returnable by 15.12.2025. Private notice is also permitted.

Post this petition for hearing on 15.12.2025.

5. Notice has been served on respondents and an affidavit of service has



also been filed. The names of the respondents have also been printed in the cause list. There is no representation on the side of respondents either in person or through a pleader. This Court finds that the parties are governed by a loan agreement dated 23.02.2024 which provides for referring the disputes to the Arbitrator in Article 10 of the agreement.

6. In the light of the above discussion, this Court appoints **Mr. SANJAY PINTO, Advocate, 5, 1st Floor, Manasarovar, 60, C.P.Ramaswamy Road, Alwarpet, Chennai 600 018 [Mobile No.98840 91547]** as the sole Arbitrator and the sole Arbitrator is requested to adjudicate the arbitral disputes that had arisen between the parties and render arbitral award by holding sittings in the 'Madras High Court Arbitration Centre under the aegis of this Court' (MHCAC) as per Madras High Court Arbitration Proceedings Rules 2017 and fee of sole Arbitrator shall be in accordance with the Madras High Court Arbitration Centre (MHCAC) (Administrative Cost and Arbitrator's Fees) Rules 2017.

Accordingly, this petition is disposed of.

05.01.2026

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N.ANAND VENKATESH, J.

msr

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