



IN THE HIGH COURT OF JUDICATURE AT MADRAS

DATED: 03-03-2026

CORAM

THE HONOURABLE MR JUSTICE KRISHNAN RAMASAMY

WP No. 9678 of 2022

D.Santhakumari,
D/o.K.Dayalan,
No.111, Main Road, Karukkupet,
Kancheepuram- 631 601.

Petitioner(s)

Vs

1.RBI Ombudsman (NBFCS),
Reserve Bank of India, Fort Glacis,
16, Rajaj Road, Fort St. George,
Chennai- 600 001.

2.Shriram City Union Finance Limited,
a NBFC, Kanchipuram Branch,
Rep by its Officer, Mr.R.Saravanan,
2 / 4 West Raja Street,
Kancheepuram- 631 501.

Head Office. Shriram City Union Finance
Limited, No.123 Angappa Naicken Street,
Chennai- 600 001.

Respondent(s)

PRAYER:-Writ Petition filed under Article 226 of the Constitution of India,
praying for an issuance of Writ of Mandamus, directing the 1st respondent to
take up the complaint dated 20.01.2022 having Ref. No. N202122006026857



filed by the petitioner under the Ombudsman Scheme for Non Banking Financial Companies, 2018 notified by the Reserve Bank of India under Notification dated 23.02.2018 having Ref. No. CEPD.PRS.No. 3590 / 13.01.004 / 2017- 18 against the 2nd respondent on file once against and deal with the complaint in accordance with law as per the procedure set out in the ombudsman Scheme for Non Banking Financial Companies, 2018 by following the principles of natural justice within a time frame to be fixed by this Court.

For Petitioner(s): No Appearance

For Respondent(s): No Appearance

ORDER

This writ petition has been filed seeking to direct the 1st respondent to take up the complaint dated 20.01.2022 having Ref. No. N202122006026857 filed by the petitioner under the Ombudsman Scheme as against the 2nd respondent.

2. When the matter is taken up for hearing today, there is no representation on behalf of the petitioner as well as the respondents. This writ petition is of the year 2022. When the matter was came up for hearing on 20.04.2022, it has been recorded that the complaint status on the website of the Reserve Bank of India was shown as 'closed'. Thus, this Court is of the view that, since the petitioner's complaint has already been closed, the petitioner has not chosen to prosecute



the present case. Hence, this writ petition is dismissed for non-prosecution. No costs.

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03-03-2026

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Index: Yes/No

Speaking/Non-speaking order

Internet: Yes

Neutral Citation: Yes/No

To

1.RBI Ombudsman (NBFCS)
Reserve Bank of India, Fort Glacis
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KRISHNAN RAMASAMY J.
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