

IN THE HIGH COURT OF JUDICATURE AT PATNA
Civil Writ Jurisdiction Case No.5284 of 2026

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1. Rajiv Ranjan Son of Late Mahesh Pandey, resident of village- Hakma, Post Office-Garkha, Police Station - Garkha, District -Saran at Chapra. At present posted and working as Peon in the office of the Block Education Officer, Amnour, District - Saran at Chapra.
 2. Bikramaditya Bharadwaj, son of Late Anil Kumar, resident of village - Amlori, Police Station - Siwan Muffasil, District - Siwan. At present posted and working as Peon in the office of the District Education Officer, Siwan.
 3. Binay Kumar Singh, son of late Belash Singh, resident of Village and Post Office- Bhitbherwan, Police Station - Gopalganj, District Gopalganj. At present posted and working as peon in the District Institute of Education and Training, Thawe, Gopalganj.
 4. Sanjay Kumar, son of late Dinanath Ram, resident of village -Srinagar Ke Tola, Koila Deva, Post Office-Koila Deva, Police Station - Fulwariya, District - Gopalganj. At present posted and working as Peon in the office of the District Education Officer, Saran at Chapra.

... .. Petitioner/s

Versus

1. The State of Bihar through the Chief Secretary, Govt. of Bihar, Patna.
2. The Additional Chief Secretary, Education Department, Govt. of Bihar, Patna.
3. The Additional Chief Secretary, Finance Department, Govt. of Bihar, Patna.
4. The Additional Chief Secretary, General Administrative Department, Govt. of Bihar, Patna.
5. The Director, Secondary Education, Education Department, Govt of Bihar, Patna Bihar, Patna.
6. The Under Secretary, Secondary Education, Education Department, Govt. of Bihar, Patna.
7. The Regional Deputy Director of Education, Saran Division, Chapra.
8. The District Education Officer, Saran at Chapra.
9. The District Programme Officer (Establishment), Saran at Chapra.
10. The District Education Officer, Siwan.
11. The District Programme Officer (Establishment), Siwan.
12. The District Education Officer, Gopalganj.
13. The District Education Officer (Establishment), Gopalganj.

... .. Respondent/s

Appearance :

For the Petitioner/s	:	Mr.Umesh Kumar Mishra, Advocate
For the Respondent/s	:	Mr. Sanjay Kumar, AC to GP-23



CORAM: HONOURABLE MR. JUSTICE DR. ANSHUMAN
ORAL ORDER

2 09-04-2026 Initially, learned counsel for the petitioners submits that due to inadvertent mistake in para1 wrong date has been mentioned. As such, he seeks permission to correct the said mistake, in course of the day.

2. Permission granted. He may correct the said mistake during course of the day.

3. Heard learned counsel appearing for the petitioners and learned counsel appearing for the State.

4. Learned counsel for the petitioners submits that the present writ petition has been filed for a direction to the respondent authorities to promote the petitioners on Class-III post. In this regard, the petitioners have filed a representation dated 28.01.2026, as contained in Annexure P/8 to the writ petition.

5. Learned counsel for the State has raised a preliminary objection and submits that the grievance of the petitioner is well covered under the Bihar Government Servant Grievance Redressal Rules, 2019 (hereinafter referred to as the 'Rules of 2019').

6. In light of the submissions made by the parties and upon perusal of the said Rule, it transpires to this Court under



Rule 2(C) of the Rule of 2019 the word 'complaint' has been defined as follows :-

*(c) 'Complaint' refers to all matters relating to the service and service benefits of serving and retired personnel of State Government as - (1) related to appointment (2) Service confirmation related (3) related to salary payment and increment (4) **promotion**, A.C.P., M.A.C.P. related (5) priority/preference assessment related (6) related to the approval of leaves other than casual leave (7) related to salary during leave (8) related to approval and payment of allowances (9) Medical reimbursements (10) related to payment of retirement benefits such as pension, gratuity, group insurance, encashment of the unavailed leaves and payment of General Provident Fund.*

However, if any of the above related matter is under any Court's consideration then it will not be considered as a complaint under this system.

But further, matters relating to disciplinary & departmental action, and transfer / posting / deputation will not be included as complaints under this. Any case, under the Right to Information Act, 2005 will also not be considered as a complaint under this system.

and procedure for filing complaint has also been prescribed under Rule 3 of the said Rule of 2019 as under :

3. Procedure for filing a complaint: Procedure for registering complaints related to service matters and retirement benefits will be as follows -

(a) Any employee of the Bihar State Government, serving or retired, of any group can file any complaint related to their service matters and/or retirement benefits, through online mode. In the event of death of a Government Personnel, complaint can be lodged by his/her dependent, The applicant will have to mention the details of the office / officer, his/her complaint is related to. Other relevant details will also have to be provided in the online application.

(b) In one application, complaint related to only



one subject can be filed. Since no fee is required for registering a complaint, therefore, if a complainant wants relief in more than one subject then he/she has to register a separate application for it. In spite of this, if in the same application relief on more than one subject is being sought for, then in that case, the first issue mentioned in the complaint application will be considered as the complaint and further action will be taken on the same.

7. In this background, the petitioners are granted liberty to file a complaint under the provisions of the Rules of 2019 within 30 days from today. Upon filing of the said complaint, the authority concerned shall pass orders within the time specified in the said Rules of 2019.

8. With the aforesaid observation and direction, the present writ petition stands disposed off.

(Dr. Anshuman, J)

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