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* **IN THE HIGH COURT OF DELHI AT NEW DELHI**

+ **CS(COMM) 1179/2025**

BUNCH MICROTECHNOLOGIES PVT LTDPlaintiff

Through: Mr. Bhavya Kohli & Mr. Sanskar
Aggarwal, Advs.

versus

TELEGRAM FZ LLC & ANR.Defendants

Through: Mr. Madhav Khosla, Adv. for D-1.

CORAM:

HON'BLE MS. JUSTICE MANMEET PRITAM SINGH ARORA

ORDER

% **24.12.2025**

1. Learned counsel for the plaintiff and defendant no. 1 states that, pursuant to the meeting held between the parties, they have agreed on the following SOP:

- a. For all complaints please provide proof that the plaintiff is authorised to act on behalf of the content owner/complainant in question;
- b. For complaints regarding infringement of copyright, please provide material to demonstrate ownership of copyright by the complainant;
- c. For complaints regarding infringement of trademark/brand name please provide material to demonstrate that the trademark/ brand name is owned by the complainant;
- d. For all complaints please provide the URL pertaining to the specific post in respect of which infringement is alleged;
- e. For all complaints please provide screenshots of the allegedly infringing content is available on Telegram's platform.
- f. For individual creators without a corporate or trademark registration, please share proof of identity and GST registration of the creator or brand."

2. The parties state that the SOP is also duly recorded in the email dated 22.12.2025.



3. Learned counsel for the defendant no. 1 states that all complaints received are usually responded to by the grievance officers within 48 hours, and 15 days is the maximum outer limit as permitted by the 2021 IT Rules.

3.1. He states that it is always the endeavour of defendant no. 1 to act on the complaint at its earliest.

4. The Court has heard the learned counsel for the parties and has perused the SOP terms.

5. In view of the aforesaid SOP developed between the parties and their mutual consent, the suit is disposed of, binding defendant no. 1 to the SOP recorded in this order.

6. Having heard the parties, it is clarified that the plaintiff will raise a separate email for each grievance of infringement to defendant no. 1 so that the individual complaint can be separately tracked by defendant no. 1. It is clarified that the Plaintiff will not raise one combined email for all its clients.

7. Defendant no. 2 is an unknown identity and is hereby deleted from array of parties.

8. The amended memo of parties be filed within 10 days.

9. Accordingly, the suit stands disposed of in favour of the Plaintiff in terms of this order.

10. The registry is directed to draw up a decree in terms of this order.

Refund of Court fees

11. Learned counsel for the plaintiff prays that in view of the early amicable settlement of disputes between the parties, he seeks a partial refund of Court fees.

12. Keeping in view the aforesaid facts, the registry is directed to refund



50% Court Fee in favour of plaintiff within four (4) weeks, in accordance with law. The said direction has been passed having regard to Section 16A of the Court Fees Act, 1870.

13. It is clarified that, in the event the Plaintiff approaches this Court for execution of the decree, the Plaintiff shall be liable to re-deposit the refunded court fees.

14. Pending applications, if any, stand disposed of.

15. All future dates stand cancelled.

16. The digitally signed copy of this order, duly uploaded on the official website of the Delhi High Court, www.delhihighcourt.nic.in, shall be treated as a certified copy of the order for the purpose of ensuring compliance. No physical copy of order shall be insisted by any authority/entity or litigant.

MANMEET PRITAM SINGH ARORA, J

DECEMBER 24, 2025/hp/aj