



W.P.(MD)No.4070 of 2025

WEB COPY

BEFORE THE MADURAI BENCH OF MADRAS HIGH COURT

DATED: 17.02.2025

CORAM:

THE HONOURABLE MR.JUSTICE VIVEK KUMAR SINGH

W.P.(MD)No.4070 of 2025

Senthilvel

: Petitioner

Vs.

1. The Office of the Insurance,
Ombudsman, State of Tamil Nadu and
Puducherry,
Fathima Akhtar Court,
4th Floor, 453, Anna Salai,
Teynampet,
Chennai - 6000018.

2. The Claims Manager,
Chennai CSC,
M/s.IFFCO-TOKIO General
Insurance Company Limited,
IFFCO Bhavan,
4th Floor No.128, Habibullah Road,
T.Nagar, Chennai -600017.

: Respondents

PRAYER: Writ Petitions filed under Article 226 of the Constitution of India for issuance of Writ of Mandamus, directing the 1st respondent to dispose of the complaint of the petitioner in complaint Ref No.ONL-CHN-G-023-2425-00221 within a stipulated time fixed by this



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Honourable Court.

For Petitioners : Mr. T.Antony Arulraj

ORDER

This writ petition has been filed seeking a mandamus to the respondent to dispose of the complaint of the petitioner in Ref. No.ONL-CHN-G-023-2425-00221, within a time frame.

2. Heard the learned counsel for the petitioner. Having regard to the nature of the order proposed to be passed in this writ petition, notice to the respondents is dispensed with.

3. The case of the petitioner is that he is an agricultural coolie, and his son, Shanmugaraj, tragically passed away on 11.05.2024 due to a motor accident. The petitioner's grievance is that he filed a complaint with the first respondent, stating that his deceased son's vehicle was insured with the second respondent and that his son had a personal accident cover of Rs. 15 lakhs. However, since the said complaint has not been considered, the petitioner has now filed the present writ petition. .



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4. Learned counsel for the petitioner further submits that the petitioner would be satisfied if a direction is issued to the first respondent to dispose of the complaint of the petitioner within a specified time frame.

5. Considering the nature of grievance expressed by the petitioner, without delving into the merits of the case, this Court directs the first respondent to consider the complaint on its own merits and in accordance with law and dispose of the same, within a period of four weeks from the date of receipt of a copy of this order.

6. This writ petition stands disposed of with the above directions. There shall be no order as to costs.

17.02.2025

Index : Yes / No

Internet : Yes / No

PKN



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To

The Office of the Insurance,
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VIVEK KUMAR SINGH, J.

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