



W.P.No.31429 of 2025

IN THE HIGH COURT OF JUDICATURE AT MADRAS

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DATED: 25.08.2025

CORAM :

THE HON'BLE MR. JUSTICE N.ANAND VENKATESH

W.P.No.31429 of 2025

V.S.Nataraj

.. Petitioner

v.

1. The Deputy General Manager
RBI Banking Ombudsman
Reserve Bank of India
Fort Glacis
Chennai 600 001

2. The Branch Manager
Bank of Baroda
Perundurai Branch
Chennimalai Road
Perundurai 638 052
Erode District

.. Respondents

Petition filed under Article 226 of the Constitution of India, praying for issuance of a Writ of Mandamus, directing the 1st respondent to dispose petitioner's complaint No.RBI/CMS/N202425027010992/2024-25 dated 29.11.2024 within the stipulated time as may be fixed by this Hon'ble Court.

For Petitioner	::	Mr.P.Kannankumar
For Respondents	::	Mrs.Rita Chandrasekar for M/s Aiyar & Dolia for R1



W.P.No.31429 of 2025

ORDER

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2. Heard both sides.

3. It is seen from the records that the complaint given by the petitioner had been received and acknowledged and the same is pending before the first respondent. The grievance of the petitioner is that in spite of the prompt repayment of the housing loan, the tenure has been extended for five years citing fluctuation of the rate of interest. This issue may be dealt with by the first respondent after affording opportunity to the second respondent.

4. In view of the above, there shall be a direction to the first respondent to enquire into the complaint given by the petitioner, after affording opportunity to the second respondent, and take a decision within a



W.P.No.31429 of 2025

period of eight weeks from the date of receipt of a copy of this order.

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5. This writ petition is disposed of with the above direction. No costs.

Index : yes/no
Neutral citation : yes/no

25.08.2025

SS

To

1. The Deputy General Manager
RBI Banking Ombudsman
Reserve Bank of India
Fort Glacis
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2. The Branch Manager
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W.P.No.31429 of 2025

N.ANAND VENKATESH,J.

SS

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