



WEB COPY



W.P.No.20360 of 2021

IN THE HIGH COURT OF JUDICATURE AT MADRAS

DATED : 09.09.2025

CORAM

THE HONOURABLE MR.JUSTICE M.DHANDAPANI

W.P.No. 20360 of 2021

K.Thirupathi

..Petitioner

Vs.

1.The Banking Ombudsman Complaints,
Reserve Bank of India,
16, Rajaji Salai, Fort Glacis,
Chennai – 600 001.

2.The Manager,
M & M Financial Services Limited Regional Office,
New No.244, Old No.71, Level 4,
Rear Block, 2nd Floor, Mount Road,
Thousand Lights, Chennai – 600 006.

3.The Branch Manager,
Mahindra & Mahindra Financial Services Limited,
First Floor, No.103B, T.S.No.412,
Salem Main Road, Dharmapuri – 636705.

4.ICICI Lombard Insurance Company Limited,
Mumbai – 400064.

..Respondents

PRAYER: Writ Petition filed under Article 226 of the Constitution of India,



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seeking issuance of Writ of Mandamus, directing the 1st respondent to take action against the 2nd and 3rd respondents based on petitioner's complaint dated 04.11.2020.

For Petitioner : Mr.M.Selvam

For Respondents : Mr.M.Arunachalam for R2 & R3

Mr.T.Poornam for R1

R4 – Not ready in notice

ORDER

This writ petition is filed seeking direction to the 1st respondent to take action against the 2nd and 3rd respondents based on petitioner's complaint dated 04.11.2020.

2. The learned counsel appearing for the petitioner would submit that the petitioner has borrowed loan and purchased BOLERO PICK-UP vehicle from the 2nd and 3rd respondents and the said vehicle was burned in a fire accident and thereafter, the petitioner paid the entire loan amount. Even then, the private respondents not issued No Objection Certificate to the petitioner, for which, the petitioner made a complaint before the 1st respondent and the same was not considered yet. Hence, the present writ petition is filed.



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3. The learned counsel appearing for the 1st respondent would submit that 1st respondent will consider the petitioner's complaint and pass appropriate orders.

4. In view thereof, this Court directs the 1st respondent to consider the petitioner's complaint dated 04.11.2020, if not already considered, and pass appropriate orders within a period of twelve weeks from the date of receipt of a copy of this order.

5. With the above observations, this Writ Petition is disposed of. No costs.

09.09.2025

Speaking (or) Non Speaking Order
Neutral Citation: Yes/No

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To

1.The Banking Ombudsman Complaints,

3/5



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M.DHANDAPANI, J.

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