

IN THE HIGH COURT OF JUDICATURE AT BOMBAY

ORDINARY ORIGINAL CIVIL JURISDICTION

COMMERCIAL ARBITRATION APPLICATION NO.112 OF 2025

Nitin Bansal

....Applicant

Versus

Reliance Retail Ltd.

....Respondent

Mr. Narendra Kalpoth, *Advocate for Applicant.*

Respondent was represented, but the appearance has not been submitted.

CORAM: SOMASEKHAR SUNDARESAN, J.

DATE : JUNE 26, 2025

ORDER :

1. This Application has been filed under Section 11 of the Arbitration and Conciliation Act, 1996 (***"the Act"***) seeking appointment of an arbitrator in connection with disputes and differences arising out the Brokerage Commission Agreement dated May 01, 2023 (***"Agreement"***). The arbitration agreement is contained in Clause 17 (found at Page Nos.30 & 31 of the Application) of the Agreement. In the interest of brevity, the arbitration agreement is not being extracted

here. Suffice it to say that this matter falls within the jurisdiction of this Court, the seat of the arbitration being Mumbai.

2. Today, when the matter is called out, Learned Counsel for the parties jointly submit that they would be agreeable to have all the disputes and differences between them in connection with the aforesaid agreements referred to resolution by an arbitral tribunal, leaving it open to the parties to seek such interlocutory reliefs as they may desire from the arbitral tribunal.

3. Taking into account the value of the dispute involved and submission by the Respondent that the dispute is eminently capable of being settled, the effect of this order is deferred by a period of six weeks from its upload on the website.

4. In these circumstances, this Application is ***finally disposed of*** by referring all disputes and differences covered by this proceeding to arbitration by the Learned Sole Arbitrator hereby appointed in the following terms:-

A] Presolv360, an independent online dispute resolution institution is directed to appoint a Sole Arbitrator to adjudicate upon the disputes and differences between the parties arising out of and in connection with the Agreement referred to above and administer the same;

B] The contact particulars of the Director, Presolv360 are set out below:-

Email id : info@presolv360.com

Contact No. : +91-9820167337

Address : 1st Floor, Esperanca Building,
Shahid Bhagat Singh Road,
Colaba, Mumbai – 400 001.

Website : www.presolv360.com

C] A copy of this Order will be communicated to Presolv360 by the Advocates for the Applicant within a period of one week from the date on which this order is uploaded on the website of this Court. The Applicant shall provide the contact and communication particulars of the parties to Presolv360 along with a copy of this Order;

D] It is clarified that Presolv360 being an ODR institution, all proceedings will be conducted online through electronic mode, unless otherwise agreed between the appointed Arbitrator and the parties, with appropriate notification to the administration of Presolv360.

E] The administration of Presolv360 is requested to appoint an independent arbitrator in compliance with the Act and its own rules consistent with the Act as soon as possible and in any event within a period of two weeks from receipt of a copy of this Order;

F] The parties shall provide a valid and functional email address along with mobile and landline numbers of the

respective Advocates of the parties to the administration of Presolv360 and any other particulars as reasonably requested by the administration. Communications to such email addresses shall constitute valid service of correspondence in connection with the arbitration;

G] All arbitral costs and fees of the arbitration shall be borne by the parties equally in the first instance, and shall be subject to any final Award that may be passed by the Tribunal in relation to costs; and

H] The seat of the arbitration shall be deemed to be the same as the seat discernible from the Agreement while the arbitration shall primarily be conducted online.

5. Needless to say, nothing contained in this order is an expression of an opinion on merits of the matter or the relative strength of the parties. All issues on merits are expressly kept open to be agitated before the arbitral tribunal appointed hereby.

6. All actions required to be taken pursuant to this order shall be taken upon receipt of a downloaded copy as available on this Court's website.

[SOMASEKHAR SUNDARESAN, J.]