

**12.08.2024**  
**Sl. No. 71**  
**g.b.**  
**Court No.09**

**WPA 23710 of 2023**

*Utpal Kumar Sinha Barma*  
**-Vs-**  
*The W. B. S. E. D. C. Limited & Ors.*

*Ms. Pampa Dey Dhabal*  
*Mr. Krishna Deo Das*  
*Ms. Sangita Banerjee*  
*Mr. Biswarup Chatterjee*  
*.....For the Petitioner*  
*Mr. Asit Dewan*  
*.....For the WBSEDCL*

A billing dispute has arisen due to an error on the part of the West Bengal State Electricity Distribution Company Limited. The Station Manager, Kandi Customer Care Centres did not link the meter to the consumer ID of the petitioner.

The bill for the actual consumption of electricity, as recorded in the said meter, had not been claimed from the petitioner allegedly due to a bona fide mistake.

Such billing dispute is already before the Regional Grievance Redressal Officer. The Regional Grievance Redressal Officer shall dispose of the dispute upon hearing all the parties, within a month from the date of communication of this order.

No coercive action shall be taken against the petitioner till such decision is arrived at.

The writ petition stands disposed of.

All parties are to act on the server copy of this order duly downloaded from the official website of this Hon'ble Court.

**(Shampa Sarkar, J.)**