

IN THE HIGH COURT OF JUDICATURE AT PATNA
Civil Writ Jurisdiction Case No.17651 of 2023

1. Tara Arogya Sansthan Sarswati Haddi Aspatal Mangala Sthan, Ramchanderpur, Bihar Sharif, Nalanda through Amiya Agrawal S/o- Shamu Das Village-Shapur, Post Uttar Nawan, Shahpur, Nalanda.
2. Sri Ram Govind Pyare Hospital, Main Road Chandi Near Bank of India, Sumitra Sadan, Chandi, Nalanda (Bihar) through Dharendra Kishore, S/o- Ayodhya Prasad, Chandi Thana, Chandi, Nalanda.
3. Bashu Surgical and Urology Hospital Kaji Mohallah, Dak Bangla Road, Bihar Sharif, Nalanda through Balmukund Prasad, S/o- Bisheshwar Prasad, Mil Vali Gali, Mogakuaan, Saraia, Nalanda.
4. Ortho Care, Pail Pokhar, Kagji Mohalla, Ranchi Road, Bihar Sharif, Nalanda through Dr. Arun Kumar, S/o- Shree Surendra Kumar, Ranchi Road, Pail Pokhar, Kagji Mohalla, Bihar Sharif.
5. Modern Eye Care, Mogalkuwa, New Rahau Road, Bihar Sharif, Nalanda through Shri Dr. Vivekanand Kumar.
6. Matritva Chhaya Hospital, Saharsarya bichli Adan, Bihar Sharif, Nalanda, through Baburwnna, Tofanganj Road Saharsarya Nalanda through Avinash Kumar Satyam, S/o- Om Prakash Paswan, Jewelry House, Soharsarya, Nalanda.
7. Nalanda Surgery Centre Nai Sarai Chowk, Bihar Sharif, Nalanda through Pradeep Kumar, S/o- Late Rajendra Prasad Nalanda Surgery Centre, Naisari More Bihar Sarif, Nalanda.
8. Aditya Hospital, Ambedkar Chowk, Bihar Sharif, Nalanda through Asutosh Kumar, S/o- Laxmi Narain Sinha Harnaut, Adarsh Nagar, Thana Harnaut Nalanda.
9. Prabhat Nurshing Home, Near Babu High School, Main Road, Chandi (Nalanda) through Ravindra Kumar, S/o- Ramwatar Prasad, Bhagwanpur, Nalanda.
10. Jiwan Jyoti Super Specialist Hospital, Patel Nagar, Nala Road, Bihar Sharif, Nalanda through Sujit Kumar, S/o- Nageshwar Prasad, Mangla Sathan, Lehari, Bihar Sharif, Nalanda.
11. Veerayatan Compassion in action CA Charitable and Non Profit Organisation, Rajgir District- Nalanda through Anjani Kumar, S/o- Hiralal Sakunat Kalan, Bihar Sharif, Nalanda.
12. Jahnavi Eye Care and Research Centre, Paila Pokhar, Ranchi Road, Bihar Sharif, Nalanda, Bihar through Dr. Ajay Kumar, S/o- Keshaw Prasad, M 119 Quamruddinganj, Bihar Sharif, Thana Laheri, Nalanda.

... .. Petitioner/s

Versus

1. The National Insurance Company Ltd. a Company registered under the provisions of the Companies Act 1956 and having its registered office at 3 Middleton Street Kolkata-71 through its Chief General Manager.
2. The Chief Geeral Manager, National Insurance Company Ltd., 3 Middleton



Street, Kolkata-71.

- 3. The Regional Manager, national Insurance Company Ltd. R.S.B.Y. (Cell) Bihar Unit, Patna.
- 4. The Nodal Officer, National Insurance Company Ltd. R.S.B.Y. (Cell) Bihar Unit, Patna.
- 5. The Dedicated Health Care Service T.P.A. (I) Pvt. Ltd. a Company registered under the provisions of Companies Act, 1956 and having its registered office at Cambata Building 2nd Floor, 42 Mahar Shikar Way Road, Mumbai- 20.
- 6. The Union of India through the Secretary Health Department, Central Secretariat, New Delhi.
- 7. The Secretary, Department of Health, Central Secretariat, New Delhi.
- 8. The State of Bihar through the Principal Secretary, Department of Health, Old Secretariat, Patna.
- 9. The Principal Secretary, Department of Health, Government of Bihar, New Secretariat, Vikash Bhawan, Bailey Road, Patna.
- 10. The District Magistrate, Nalanda at Biharsharif, P.O.- Biharsharif, District- Nalanda.
- 11. The State Level Grievance Redressal Committee, Bihar, Patna.

... .. Respondent/s

Appearance :

For the Petitioner/s	:	Mr. Surbhi Suman, Adv. Mr. Ravi Ranjan Dixit, Adv.
For the Resp. Nos. 1-4	:	Mr. Durgesh Kr. Singh, Adv. Mr. Abhijeet Kr. Singh, Adv.
For the State	:	Mr. Mujkabaul Haque, GP-12 Mr. Vasant Vikar, AC to GP-12

CORAM: HONOURABLE MR. JUSTICE A. ABHISHEK REDDY
ORAL ORDER

3 19-12-2024 Having regard to the fact that the petitioner is having an alternative and efficacious remedy of approaching the State Grievance Redresasal Committee, this Court is not inclined to entertain the present writ petition.

2. The present writ petition is disposed of granting liberty to the petitioner to approach the State Grievance Redressal Committee within a period of four weeks from today.



On such representation/complaint being given, the authority shall consider the same and pass necessary orders strictly in accordance with law. The entire exercise shall be completed as expeditiously as possible preferably within a period of twelve weeks from the date of receipt of the representation/complaint made by the petitioner. It is needless to mention that before passing any order, the petitioner shall be given an opportunity of hearing. Any order passed shall be communicated to the party.

3. With the above said directions, the present writ petition stands disposed of.

(A. Abhishek Reddy , J)

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