

12.03.2021
rc/ct.no.10
Item No.05

WPA No. 3078 of 2021

Mr. Chandrachur Chatterjee...for the Petitioner

Mr. Saurav Chaudhurifor the WBSEDCL

The grievance of the petitioner pertains to a billing dispute in respect of the bills dated February 22, 2020; October 29, 2020 and January 25, 2021.

The respondent authorities are represented and submit that this is a case of billing dispute and the petitioner has a statutory alternative remedy under Clause 3.5. Accordingly, the appropriate remedy for the petitioner is to approach the Grievance Redressal Officer.

In view of the submission made on behalf of the parties I am of the view that this writ petition is not maintainable on the ground that the petitioner has an alternative efficacious remedy.

The petitioner is granted liberty to file a representation with the Grievance Redressal Officer within two weeks from date. If such representation is made by the petitioner, the Grievance Redressal Officer is directed to consider and dispose of the representation of the petitioner within a period of four weeks from the date of receipt of the same after giving an opportunity of hearing to the petitioner and all affected parties.

With the aforesaid directions this petition being WPA
No. 3078 of 2021 stands disposed of.

There shall, however, be no order as to costs.

(Ravi Krishan Kapur,J)