

IN THE HIGH COURT OF JUDICATURE AT PATNA
Civil Writ Jurisdiction Case No.25463 of 2019

=====

Ram Dahin Singh S/o Shiv Deni Singh R/o Adampur, Raghunathpur, P.S.-
Raghunathpur, District- Siwan- 841504.

... .. Petitioner/s

Versus

1. The State of Bihar through General Manager, Patna Zone, Gandhi Maidan, Patna.
2. The General Manager, State Bank of India, Central Payment Processing Centre, Gandhi Maidan, Patna.
3. The Branch Manager, State Bank of India, Raghunathpur Branch, District Siwan.
4. The Commandant, State Armed Police, 8th Battalion, Barrackpore, West Bengal.
5. The Inspector of Police (HQ) State Armed Police, 8th Battalion, Barrackpore, West Bengal.
6. The Accountant General, Patna, Bihar.

... .. Respondent/s

=====

Appearance :

For the Petitioner/s : Mr. Yashraj Bardhan, Advocate
For the Respondent/s : Mr. S. D. Sanjay (AD SG)

=====

CORAM: HONOURABLE MR. JUSTICE ASHUTOSH KUMAR
ORAL JUDGMENT

Date : 19-12-2019

The petitioner superannuated from the service of the police department from West Bengal on 01.07.1996. His date of birth in his service record is 01.01.1938. According to the petitioner, inadvertently, a wrong date of birth of the petitioner has been entered in the manual and digital record of the respondent Bank in which the petitioner has an account. Because of such wrong entry of the date of birth in the Bank records, the petitioner is not getting the advantage of becoming an octogenarian account-holder. Apart from this, there is yet another



grievance of the petitioner that despite the period of commutation being over, unauthorizedly, an amount of Rs. 285/- per month is being deducted by the Bank.

Under the aforesaid circumstances and when the respondent Bank did not pay heed to the aforesaid complaint of the petitioner, the petitioner has approached this Court for a direction to the respondent Bank to make correction in the date of birth, provide him the benefit of old age additional amount which is payable to any person of the age of eighty years and to stop deducting Rs. 285/- as the period for such compulsory deduction by way of commutation is over by now.

It is too late in the day to remind the public authorities that they are under an obligation to dispose of such complaints by their customers. The State Bank is not only a commercial venture simplicitor but has the instrumentality of the State and therefore it has a public duty as well.

As part of the public weal, a decision ought to have been taken on the representation of the petitioner by now, which unfortunately has not been taken. This leaves this Court with no option but to direct the respondent Bank to accept a fresh representation of the petitioner in which his grievance and complaints are duly charted out and if possible, such complaints be redressed or if it is not



possible to do so, the petitioner shall be made known the reason for the same. The entire exercise be completed within a period of four weeks of the production of a copy of this order.

The representation in that regard shall be filed by the petitioner within a period of four weeks from today.

With the aforesaid direction/observation, the writ petition stands disposed of.

(Ashutosh Kumar, J)

krishna/-

AFR/NAFR	NAFR
CAV DATE	NA
Uploading Date	20.12.2019
Transmission Date	

