

IN THE HIGH COURT OF JUDICATURE AT PATNA
Civil Writ Jurisdiction Case No.18476 of 2017

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M/s Parwati Buildtech Private Limited through its Director, Kaushlendra Kumar Singh Son of Sri Sarjoo Singh, Resident of Mohalla- Raj Colony Maharani Road, Nai Godown, Gaya, Bihar

... .. Petitioner

Versus

1. The State of Bihar through Secretary, Transport Department Government of Bihar, Patna.
2. Transport Commissioner, Bihar, Patna.
3. Joint Commissioner-cum-Regional Transport Authority, Magadh Division, Gaya.
4. National Insurance Company Limited through its General Manager, National Insurance Company Limited, Registered Office 3, Middleton Street, Post Box No. 9229, Kolkatta 700071.
5. Senior Branch Manager, National Insurance Company Limited, Gaya Division, First Floor, Shanti Market, Church Road, Gaya, Bihar.
6. Branch Manager, National Insurance Company Limited, Branch Office, Gaya, "Sanctun' 85, G.B. Road, Bihar.

... .. Respondents

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Appearance :

For the Petitioner/s	:	Mr.Jitendra Prasad Singh, Advocate
For the State	:	Mr.Rakesh Prabhat, AC to SC-21
For the Insurance Co.	:	Mr.Ashok Priyadarshi, Advocate

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CORAM: HONOURABLE MR. JUSTICE RAJEEV RANJAN PRASAD
ORAL ORDER

2 14-08-2019 In view of an efficacious remedy available to the petitioner under the Redressal of Public Grievances Rules, 1998 (hereinafter referred to as the 'Rules of 1998') by filing a complaint before the Insurance Ombudsman, learned counsel for the petitioner submits that he may be granted liberty to file a complaint before the Insurance Ombudsman within a period of 30 days for redressal of his grievance. It is submitted that earlier a complaint vide Annexure '7' dated 14.10.2017 had been



submitted before the Insurance Ombudsman but no decision thereon has been taken.

Learned counsel for the Insurance Company has no objection to the same.

This writ application is, thus, disposed off with liberty to the petitioner to pursue Annexure '7' dated 14.10.2017 said to have been filed with the Insurance Ombudsman and in the process if so required the petitioner may file a duly constituted complaint petition before the Ombudsman within a period of 30 days from today. The Insurance Ombudsman shall consider the complaint in accordance with Rule 15 and 16 of the Rules of 1998 after giving an opportunity of hearing to all concerned. Such complaint may be disposed off as expeditiously as possible within the statutory period.

(Rajeev Ranjan Prasad, J)

vats/ved

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