

IN THE HIGH COURT OF KERALA AT ERNAKULAM

PRESENT:

THE HONOURABLE MR.JUSTICE P.R.RAMACHANDRA MENON

TUESDAY, THE 7TH DAY OF APRIL 2015/17TH CHAITHRA, 1937

WP(C).No. 11349 of 2015 (P)

PETITIONER:

**VIMALADEVI, AGED 52 YEARS, W/O.MUKUNDAN,
CHERUMUTTATH PUTHENPURAYIL, NEENDOOR P.O,
KOTTAYAM.**

BY ADV. SRI.C.N.SAMEER

RESPONDENT(S):

- 1. OMBUDSMAN FOR INSURANCE, 2ND FLOOR,
PULINATT BUILDING, OPP. COCHIN SHIPYARD,
MG.ROAD, ERNAKULAM, KOCHI - 682 015.**
- 2. THE BRANCH MANAGER,
ORIENTAL INSURANCE COMPANY LTD,
BAKER JUNCTION, KOTTAYAM - 683718.**
- 3. THE REGIONAL MANAGER,
ORIENTAL INSURANCE COMPANY LTD.,
REGIONAL OFFICE, GROUND FLOOR,
METRO PALACE, NORTH RAILWAY STATION ROAD,
ERNAKULAM, COCHIN - 682018.**
- 4. THE DIRECTOR,
DAIRY DEVELOPMENT DEPARTMENT,
THIRUVANANTHAPURAM - 695 001.**
- 5. THE BRANCH MANAGER,
STATE BANK OF INDIA,
MANNAM BRANCH, KOTTAYAM - 682 001.**

**R4 BY SENIOR GOVT. PLEADER SRI.JOSEPH GEORGE
BY ADV.SRI.S.EASWARAN
BY ADV. SMT.K.S.SANTHI**

**THIS WRIT PETITION (CIVIL) HAVING COME UP FOR ADMISSION
ON 07-04-2015, THE COURT ON THE SAME DAY DELIVERED THE
FOLLOWING:**

mbr/

WP(C).No. 11349 of 2015 (P)

APPENDIX

PETITIONER(S)' EXHIBITS:

- P1: TRUE COPY OF THE COMPLAINT NO.10/KCH/GI/11050-623/13-14
DATED 28.10.2013 FILED BY THE PETITIONER BEFORE OMBUDSMAN FOR
INSURANCE, KOCHI.
- P2: TRUE COPY OF THE NOTICE DATED 25.02.2015 ISSUED BY 1ST RESPONDENT
TO THE PETITIONER.
- P3: TRUE COPY OF THE LETTER DATED 02.03.2015 SENT BY THE PETITIONER TO
THE 1ST RESPONDENT.
- P4: TRUE COPY OF THE WARNING LETTER DATED 10.03.2015 ISSUED BY THE
FIRST RESPONDENT TO THE PETITIONER.

RESPONDENT(S)' EXHIBITS:

- NIL

/TRUE COPY/

P.S. TO JUDGE

mbr/

P.R. RAMACHANDRA MENON J.

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W.P.(C) No. 11349 of 2015

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Dated, this the 7th day of April, 2015

JUDGMENT

The case of the petitioner is that Ext. P1 complaint preferred by the first respondent against the course and proceedings being pursued by the respondent insurance company, is pending consideration before the first respondent for nearly two years. The prayer is to cause the same to be considered and finalized within a specified time.

2. Heard the learned Government Pleader as well as the learned standing counsel appearing for the concerned respondents.

3. Considering the limited extent of relief sought for, this Court does not find it necessary to go into the merits of the case. The writ petition is disposed of, directing the first respondent to finalize the proceedings pursuant to Ext. P1 in accordance with law, after hearing the parties concerned, as expeditiously as possible, at any rate, within three months from the date of receipt of a copy of this judgment.

Petitioner shall produce a copy of this judgment along with copy of the writ petition before the first respondent for further steps.

Sd/-

**P. R. RAMACHANDRA MENON,
(JUDGE)**

kmd