

IN THE HIGH COURT OF KERALA AT ERNAKULAM

PRESENT:

THE HONOURABLE MR. JUSTICE A.MUHAMED MUSTAQUE

MONDAY, THE 23RD DAY OF NOVEMBER 2015/2ND AGRAHAYANA, 1937

WP(C).No. 2236 of 2005 (N)

PETITIONER :

**K.K. KUNJIKOMU, PROPRIETOR,
SEETHI OIL MILLS, P.O.ERİYAD, KODUNGALLOOR,
PIN-680 666, THRISSUR DISTRICT.**

**BY ADVS.SRI.P.K.IBRAHIM
SMT.K.PAMBIKA
SMT.ASHIRA MOHAMED ASHROF
SMT.K.R.REMYA
SRI.K.K.ASHKAR**

RESPONDENTS :

- 1. BANKING OMBUDSMAN,
OFFICE OF THE BANKING OMBUDSMAN, RBI BUILDING
THIRUVANANTHAPURAM-695 033.**
- 2. G.UNNIKRISHNAN,
REGIONAL HEAD & ASSISTANT VICE PRESIDENT
INDUS IND BANK, M.G.ROAD BRANCH, ERNAKULAM.**

BY GOVERNMENT PLEADER SRI. MANOJ KUNJACHAN

**THIS WRIT PETITION (CIVIL) HAVING BEEN FINALLY HEARD
ON 23-11-2015, THE COURT ON THE SAME DAY DELIVERED
THE FOLLOWING:**

bp

APPENDIX

PETITIONER'S EXHIBITS :

- P1: COPY OF THE TRANSACTION REPORT DT 18/6/2004.
- P2: COPY OF THE PETITION DT 19/6/2004 FROM THE PETITIONER TO THE CHIEF EXECUTIVE OFFICER, F.C.E.I.
- P3: COPY OF THE PETITION DT 21/7/2004 FROM THE PETITIONER TO THE CHAIRMAN, F.C.E.I.
- P4: COPY OF THE BANK STATEMENT DT 30/6/2004.
- P5: COPY OF THE THE PRIVATE COMPLAINT FILED BEFORE THE JUDICIAL FIRST CLASS MAGISTRATE COURT-II, ERNAKULAM DT 9/8/2004 BY THE PETITIONER.
- P5(A): COPY OF THE FIR DT 18/8/2004 IN CRIME NO. 695/2004.
- P6 : COPY OF THE BANK STATEMENT DT 31/8/2004.
- P7(A): COPY OF THE PETITION DT 31/8/2004 SUBMITTED BY THE PETITIONER TO THE MANAGER, INDUSIND BANK LTD.
- P7(B): COPY OF THE PETITION DT 18/9/2-004 SUBMITTED BY THE PETITIONER TO THE ASSISTANT VICE PRESIDENT & BRANCH HEAD, INDUSIND BANK LTD.
- P8(A): COPY OF THE REPLY DT 17/9/2004 GIVEN BY THE BANK TO THE PETITIONER.
- P8(B): COPY OF THE REPLY DT 4/10/2004 GIVEN BY THE BANK TO THE PETITIONER.
- P9: COPY OF THE PRIVATE COMPLAINT FILED BEFORE THE CHIEF JUDICIAL MAGISTRATE COURT - II, ERNAKULAM DT 19/10/2004 BY THE PETITIONER.
- P10: COPY OF THE COMPLAINT FILED BEFORE THE R1 DT 12/11/2004 BY THE PETITIONER.
- P11: COPY OF THE ORDER DT 18/11/2004 ISSUED BY THE R1 ALONG WITH THE ENCLOSURE.

RESPONDENT'S EXHIBITS : NIL.

//TRUE COPY//

P.A. TO JUDGE

bp

A.MUHAMED MUSTAQUE, J.

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W.P.(C).No. 2236 of 2005

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Dated this the 23rd day of November, 2015

J U D G M E N T

The petitioner approached the Banking Ombudsman by Ext.P10 complaint. The petitioner's complaint has been returned by Ext.P11 stating that there is 'no deficiency in customer service is observed'. As seen from Ext.P11 itself, it is a non speaking order and in a printed format. Therefore Ext.P11 is set aside. The complaint filed by the petitioner shall be considered afresh after notice to the petitioner and the 2nd respondent within three months from the date of receipt of the copy of this judgment.

sd/-

sab

A.MUHAMED MUSTAQUE, JUDGE

