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* **IN THE HIGH COURT OF DELHI AT NEW DELHI**

CNR No. DLHC010206982026

+ **ARB.P. 849/2026 & I.A. 13024/2026**

M/S ZEELOG LOGISTICS SOLUTIONS PVT LTD Petitioner

Through: **Mr. N. K. Sharma & Mr. Deepak
Gautam, Advs.**

versus

M/S SF LOGISTICS PVT LTD Respondent

Through: **Mr. B. Raghupathy, Adv. (through
VC)**

**CORAM:
HON'BLE MR. JUSTICE AVNEESH JHINGAN**

**ORDER
31.08.2026**

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1. Learned counsel for the respondent raises a preliminary objection that the procedure prescribed under clause 21 of the service agreement dated 06.10.2022 have not been complied with. Clause 21 is reproduced below:

“21. Settlement of Disputes

21.1. Neither party shall be entitled to make any claim and or be liable to the other party whether in tort (including negligence) or in Agreement except as specifically provided in this Agreement.

21.2. Any claim arising out of or attributable to the interpretation or performance of this Agreement which cannot be resolved by negotiation shall be considered a dispute within the meaning of this Section.

21.3. If for any reason Client and ZEELOG are unable to resolve a claim for an adjustment, ZEELOG shall notify Client



in writing that a dispute exists and request a final determination by Client. Any such request by ZEELOG shall be clearly identified by reference to this Section and shall summarize the facts in dispute and ZEELOG's proposal for resolution.

21.4. Client and ZEELOG will meet for negotiations at a mutually agreed time and place. The parties shall endeavor to settle the claim through discussions between the Parties' duly appointed representatives. It is agreed by the Parties that if the matter does not get resolved within 15 (fifteen) calendar days from the commencement of such negotiations, the parties shall consider resolution of the dispute through arbitration."

2. Learned counsel for the petitioner submits that the dispute was raised but the respondent had not come forward for negotiations.
3. Learned counsel for the respondent submits that the respondent is ready for negotiations.
4. At this stage, learned counsel for the petitioner is not pressing this petition with liberty to approach the respondent for negotiations and to avail remedies in accordance with law thereafter in case the need arises.
5. In view of the above, the petition is disposed of as not pressed with liberty as prayed for.

AVNEESH JHINGAN, J

AUGUST 31, 2026

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